

# BRAYFORD BULLETIN

AUGUST 2021

Reminder to all our patients that **Monday 30th August** will be a bank holiday and the practice will be **closed**. Please make sure in advance that your prescriptions are put in on time allowing for two working days. If you are needing medical assistance during this time please call 111.

After 19th July and the easing of many Covid-19 restrictions that were in place we would like to advise our patients that following NHS guidelines we do still ask that our patients **wear a face mask** covering the mouth and nose when attending the practice. **Social distancing** measures will still be in place within the practice and where possible we will still be initially offering **telephone appointments**.



The practice recently has had a lot of queries relating to a **Covid passport** for things such as travel. At present the main way of getting this evidence is through downloading the **NHS App**. The NHS App will prove an NHS Covid Pass which can be used to demonstrate your vaccine status. The NHS



App also has many other useful tools including: ordering your prescriptions; getting health advice; registering organ donation decision; viewing your health records and NHS number and consenting to use of your data within NHS. The app is easy to download and if you are requiring the account ID or third party passphrase you can contact reception anytime to get these set and sent to you.

We have also had a lot of enquires regarding GP letters in support of an earlier second Covid vaccine as advised by 119. The CCG have informed that patients **should not receive a second vaccine before 8 weeks** unless there is clinical need or exceptional circumstances such as military deployment. Therefore GP's **will not** be able to do a letter asking for an earlier second vaccine.

Our **patient feedback survey** was launched on 23rd July and will be open for around 2 weeks. It is a really useful tool for the practice to gauge from a **patient's perspective** how we are doing—what we are doing good and what we can improve on. This survey is either available in paper form at reception or on our website. Once the results have been analysed a full report will be made available.



Did you know? There are many symptoms and ailments that do not need to be treated through the practice—you can go to your **local pharmacy** to be assessed and treated. The practice are now able to refer to a local pharmacy for patient's to be reviewed by a pharmacist (more details of this will be announced shortly). Our reception team are trained to triage appointments so any issues that could be dealt with by a pharmacy will be asked to initially consult with a pharmacy for over the counter treatment. **Help us to help you.**

